



INFORMING SCIENCE INSTITUTE
Exploring Better Ways To Inform

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Synthesizing Design and Informing Science Rationales for Driving a Decentralized Generative Knowledge Management Agenda

<https://doi.org/10.28945/4264>



by Ulrich Schmitt & T. Grandon Gill

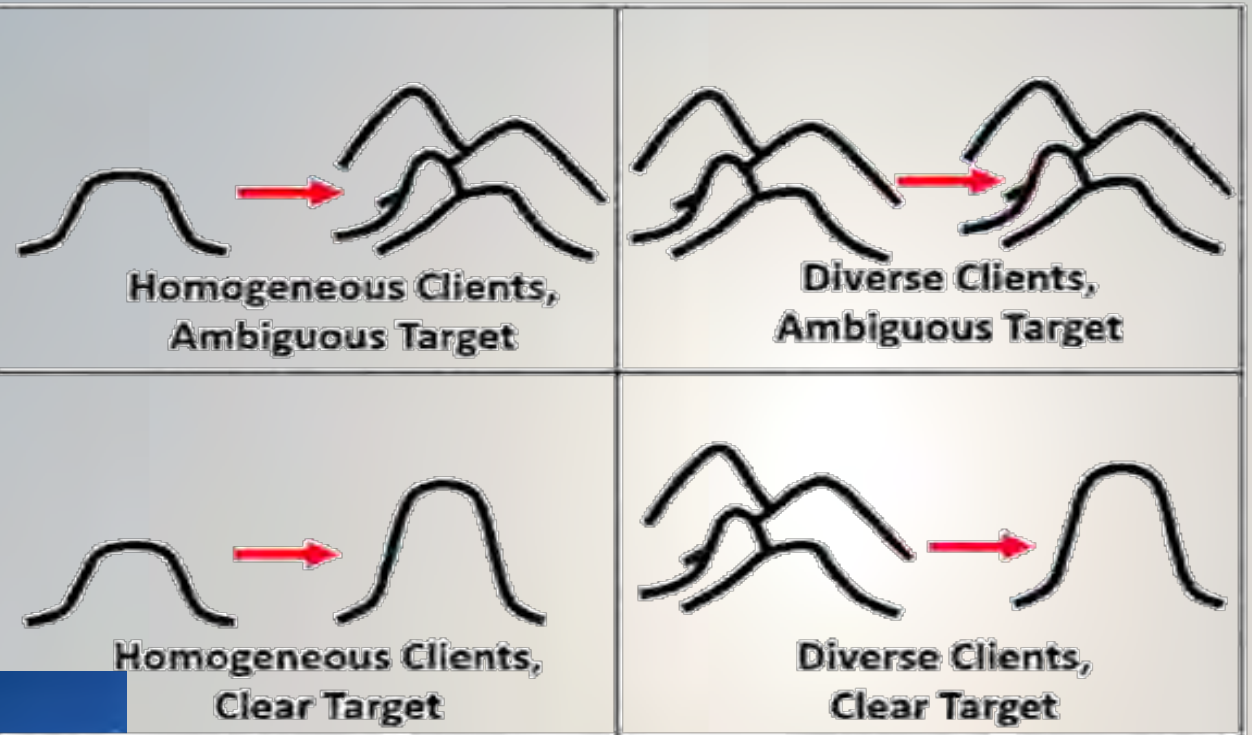
USB 
University of Stellenbosch
Business School





To:
Ruggedness
of Target
Fitness

High



Low

Low

High

From: Diversity of Initial Client Peaks

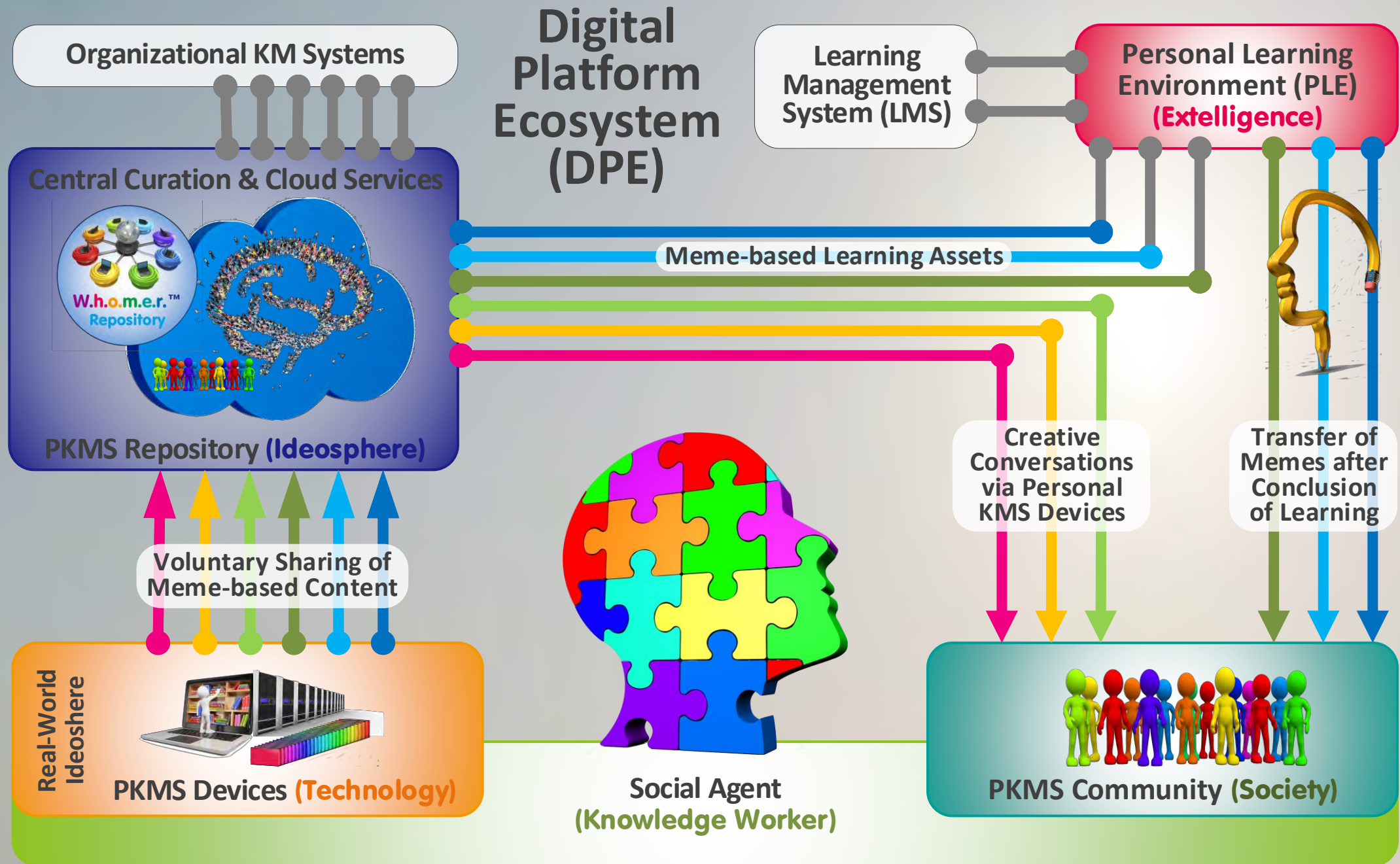


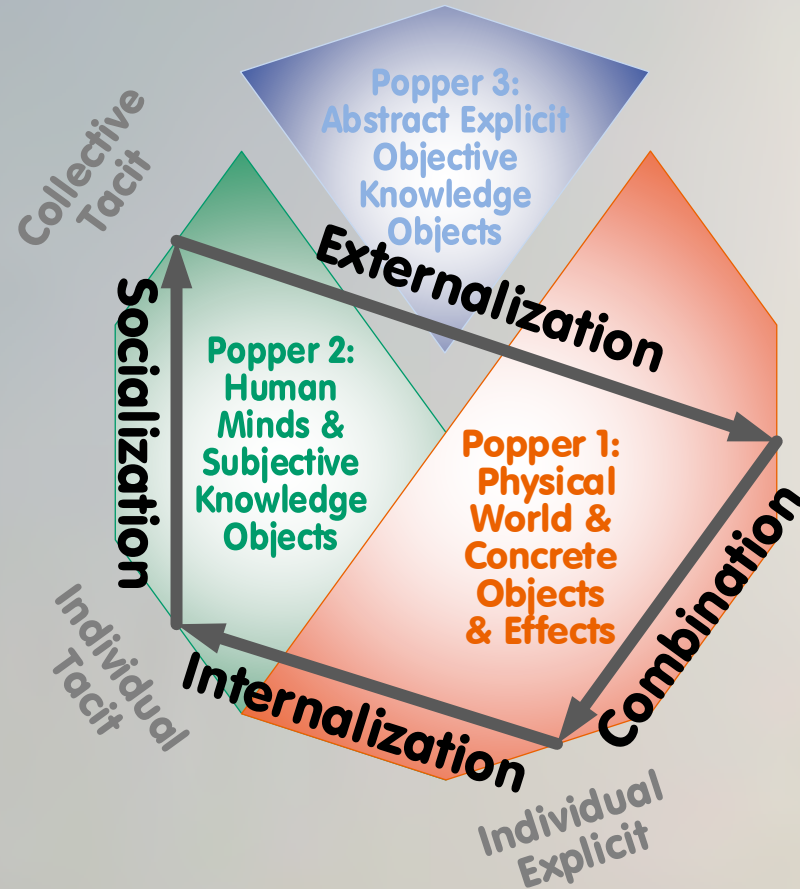
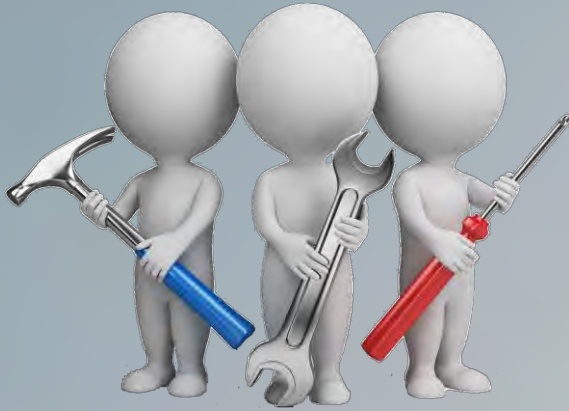
InSITE 2018, June 23-28 2018, La Verne, CA:

Gill & Mullarkey (2017)
Fitness, Extrinsic Complexity and Informing Science.

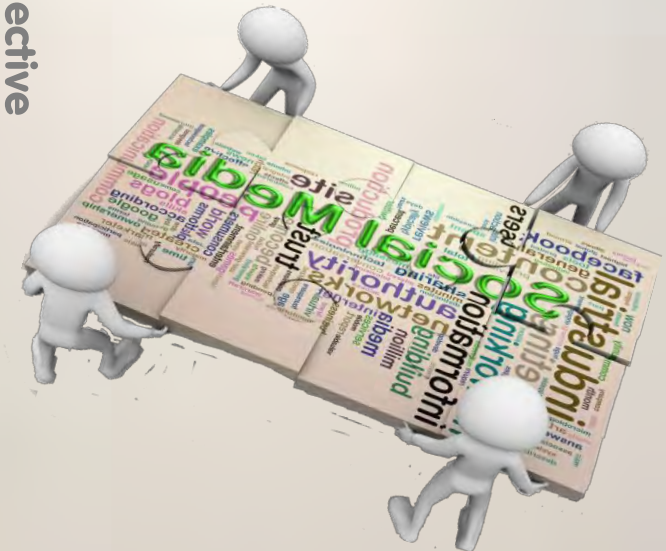
Schmitt (2018)
From Ignorance Map to Informing PKM4E Framework.







Collective
Explicit



Nonaka's SECI & Ba Model of Knowledge Creation (1995)



Information Scarcity substituted by accelerating Information Abundance

Entropy due to rising Share of redundant paste-&-copy Content

Exceeding finite cognitive Attention
Individuals are able to master,
Invisible Work as undiscoverable private Knowledge

Widening Opportunity & Innovation Divides

Industrial-Age Education rather than Digital-Age Paradigm

Knowledge Siloes & Top-down KM Traditions

Shifting Spheres of Work due to Computerization of non-routine Tasks

Needs for Mobility & Portability of Knowledge/Skills

Lack of Personal Tools & Support, e.g. Entry/Exit Barriers, Captured Audiences

Ideosphere Formation

Ideosphere Enactment

Transdisciplinarity to tackle wicked Problems more comprehensively

Beyond limiting disciplinary Borders serving Academics & Professionals,
Risk of Islands of undiscoverable public Knowledge
Growth in Specializations, evolving Clusters of Domain-specific Knowledge

Snowballing Granularity due to differentiating Content Creation, Delivery, Distribution

Book-Age rather than Digital-Age Paradigm

Information Scarcity replaced by accelerating Information Abundance

Incompatible Digital Formats/Devices, 4th Industrial Revolution, Cyber-Physical Systems, Internet of Things, Big Data

Society

Institutions

Knowledge Worker

Technology Autonomy

Technology Collaboration

Popper 3:
Abstract Explicit
Objective
Knowledge
Objects

Popper 2:
Human
Minds &
Subjective
Knowledge
Objects

Popper 1:
Physical
World &
Concrete
Objects
& Effects

SECI
& Ba

Externalization

Internalization

Combination

Collective Tacit

Socialization

Individual Tacit

Individual Explicit

Collective Explicit

Synergies & Generativity

SA Leverage, Transferability
FU Antifragility

Negentropy & Imaginativeness

GH Generative Heritage
FU Novelty, Interestingness, Elegance

Accessibility & Thrivability

SA Accessibility

Transdisciplinarity & Resourcefulness

SA Adaptability
DA Distributedness
FU Malleability

Mobilization & Ambidexterity

SA Accessibility
DF Reflection, Interaction

Traceability & Comprehension

DA Granularity
DA Reprogrammability
FU Decomposability

Decentralization & Absorptive Capacity

DF Reflection, Interaction, Representations, Transience, Laterality

Granularity & Attentiveness

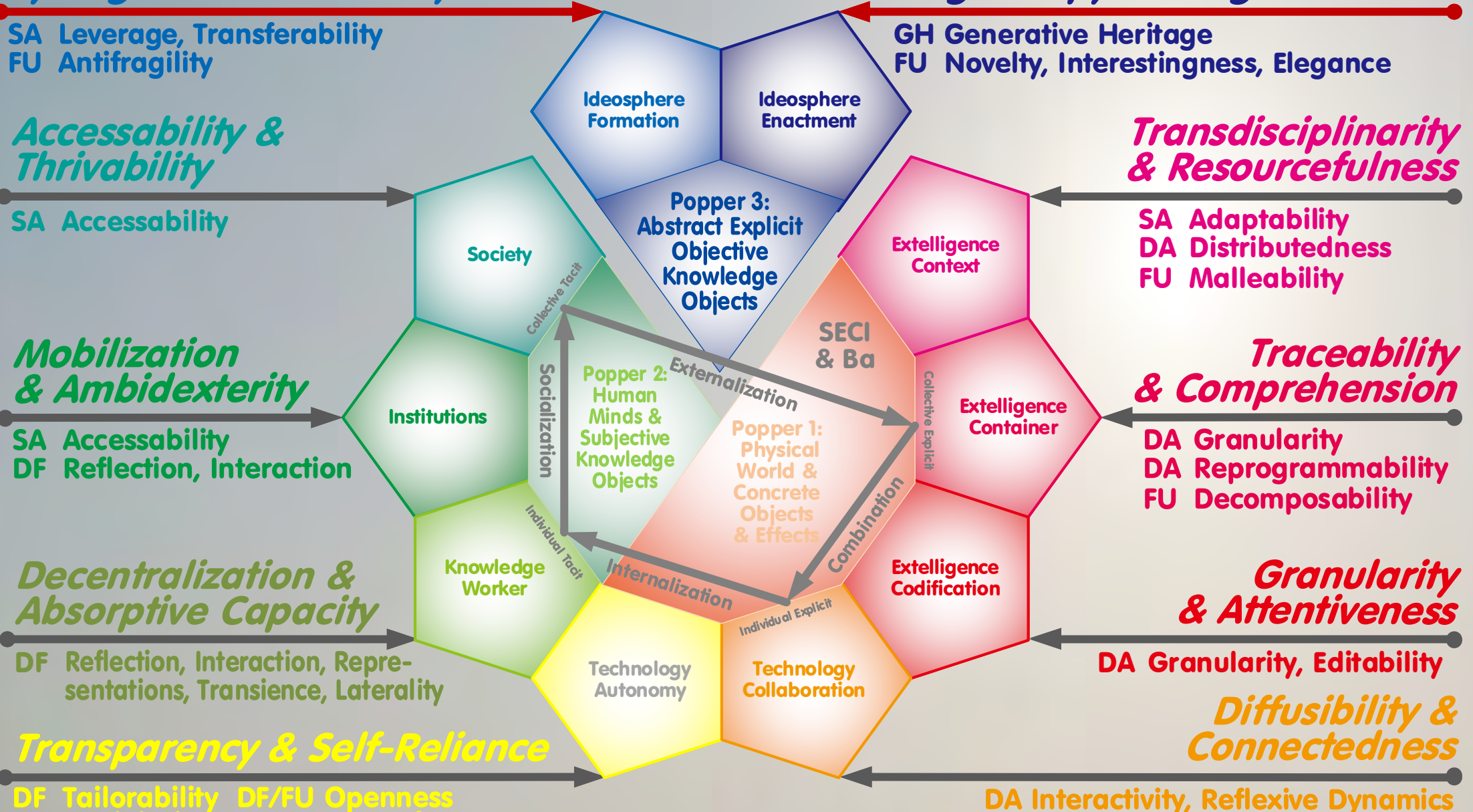
DA Granularity, Editability

Transparency & Self-Reliance

DF Tailorability DF/FU Openness
DA Modularity SA Ease of Mastery

Diffusibility & Connectedness

DA Interactivity, Reflexive Dynamics



Product Innovation	Relational Innovation	Systemic Roots or Triggers of Innovation
Process Innovation	Cultural Shift	

General-Purpose-Technology-Criteria	General Purpose	Input Characteristic
	Prevalence	Dominant Design

Society: Opportunity Divides

Personal Focus
Cultural Shift 1 - General Purpose 1:
Performing Generic Functions for Downstream Generalized Productivity

Institutions: PKM-OKM-Co-evolution

Personal Focus
Product Innovation 3: General Purpose 2
Promoting Impact by Complementary Innovations in Downstream Sectors

Knowledge Worker: Entrepreneurship/SME

Personal Focus
Process Innovation 1: General Purpose 3
Transforming Economic System driven by Down-stream Productivity Gains

Knowledge Worker: Thriving Community

Collaborative Focus
Relational Innovation 1 - Prevalence 3b:
Positive Demand Side Network Effects based on increasing Adoption Rates

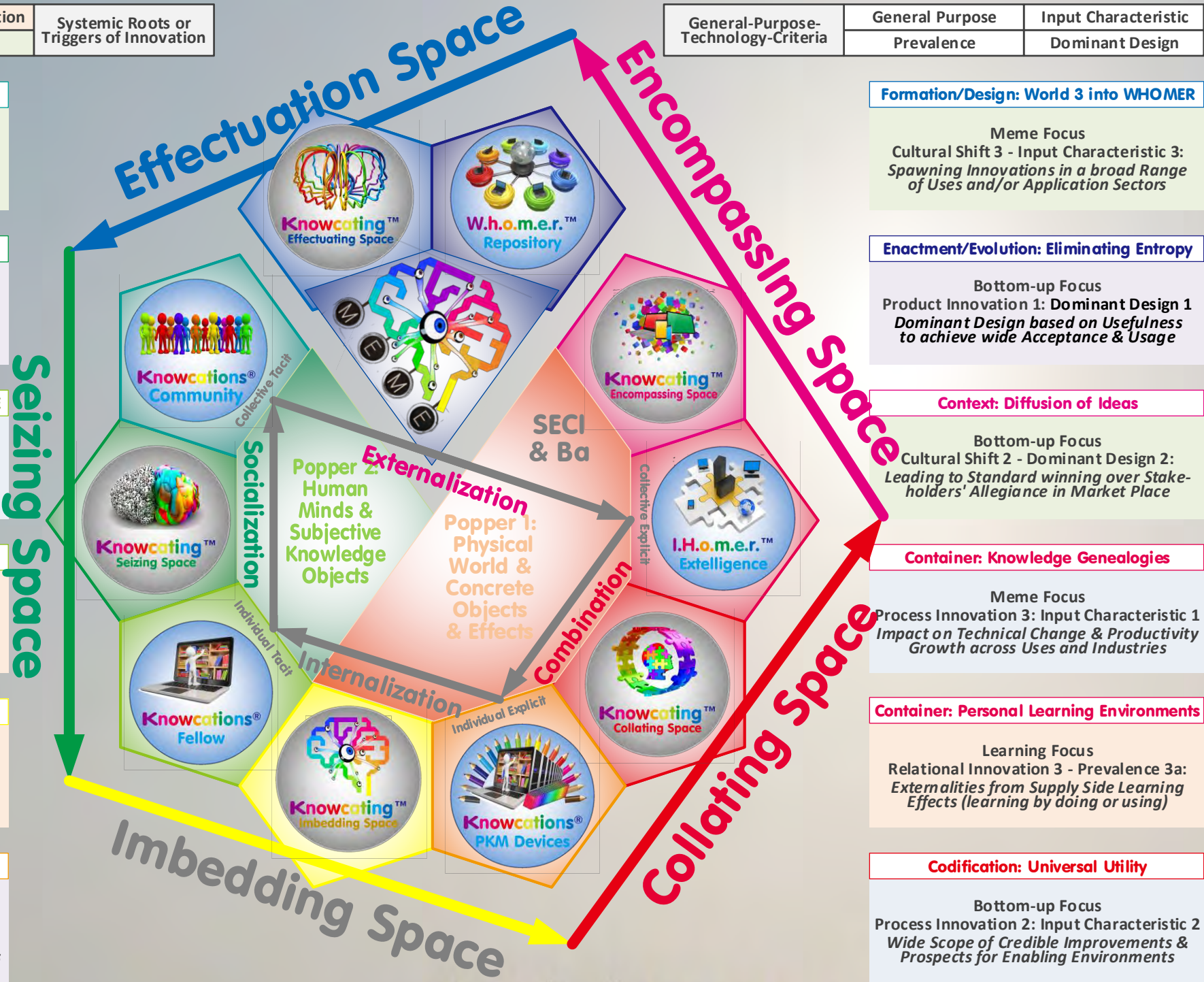
Technology Autonomy: 'Nano'-Contributions

Collaborative Focus
Relational Innovation 2 - Prevalence 2:
Quasi-Irreversibility of Switching Costs related to Alternative Options

Tec. Collaboration: ICTs & Schools of KM

Collaborative Focus
Product Innovation 2: Prevalence 1
Systemic Approach facilitating Technical Inter-relatedness of Components

Seizing Space





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